



The Business Applications Solution (BAS) Team Welcomes You to:

DOC BAS Discovery Interviews

With your help and voice, we can make BAS a model for mission support systems across the federal government

What is a Discovery Interview?

A Discovery Interview is a one-on-one, anonymous conversation with a select representative, subject matter expert, or enthusiastic team member that is designed to:

Understand a day in the life:

- Discuss typical daily activities
- Discover how current software systems play a part in those activities
- Determine what makes work enjoyable

Pinpoint individual needs:

- Define the moments that matter to you at work
- Uncover pain points with current system functionality
- Uncover pain points with current daily activities
- Discuss preferences for communications, user interface, and training



How Do Discovery Interviews Work?

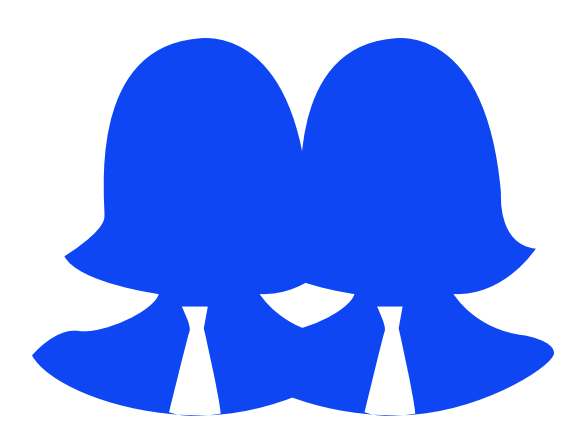


How long are they?



60 - 90 minutes.

Who will attend?



You and one other BAS Team Member.

Who sees my answers?



100% of what you tell your interviewer will be non-attributable beyond the interviewer.

Is this a performance review?



Nope! Feedback will only be used to optimize the BAS Solution.

Do I need to prepare?



No preparation required, just bring yourself!



What Can I Expect Next?

Before the Interview: Scheduling

Be on the lookout for a schedule availability inquiry from the DOC BAS Team in the near future.

Discovery Interviews are slated to take place between late **July** and **early September 2020**.

During the Interview: Logistics

Interviews will be held on Microsoft Teams and/ or Skype for Business. Simply dial into the invite once you have been confirmed.

Your Interview point of contact will provide supporting details.

After the Interview: Follow-up

Follow-ups will be required only if we discover needs for additional information.

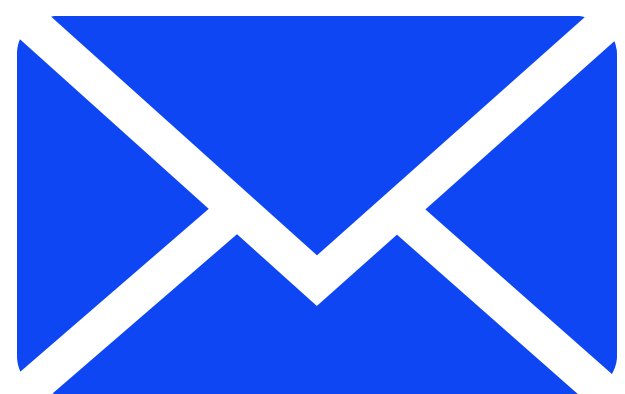
We look forward to hearing from you for additional insights you might have for the BAS Program!





Questions?

Contact the DOC BAS team for inquiries, suggestions, and more information via:



Email

DOC BAS Program Email:

BASProject@doc.gov

DOC BAS Stakeholder Management Lead:

mscarlato@doc.gov

Know a Great Candidate?

Do you know a coworker who would be an excellent candidate for a Discovery Interview? Please send that person our way! We are always looking for enthusiastic DOC team members who want to be an active part of the BAS mission. After all, the vision only works if we all work together.

See you soon!

- The DOC BAS Team

<https://www.commerce.gov/ofm/bas-homepage/business-applications-solution-bas>

